



# Mason Health

Mason General Hospital • Mason Clinic

To: Board of Hospital Commissioners  
From: Eric Moll  
Date: January 27, 2026  
Subject: Consent Agenda

Consent agenda for Tuesday, January 27, 2026

**Approval of the Bills:**

General Fund	2263858 – 2264115, 244424 – 244432, OFF-CYLCE PR 100067 GLENN, 100068YOUNG	\$6,089,679.99
Employee Medical	20296 - 20297	\$ 397,068.12

**Miscellaneous**

**Write Offs**

Mason General Hospital write offs for the months December 2025 in the amount of \$1,204,152.00.

Mason Clinic Eye Care, Orthopedics, Pediatrics, Women’s Health, Podiatry General Surgery write offs for the months December 2025 in the amount \$77,078.00.

Mason General Hospital Family Health Clinic, Olympic Physicians, Shelton Family Medicine write offs for the months of December 2025 in the amount of \$59,693.00.

Hoodsport Clinic write offs for the month of December 2025 in the amount of \$2,735.00.

Walk-In Clinic write offs for the month of December 2025 in the amount \$14,585.00.

**CNO**

- Open FTE's: ICU NAC 0.9 days, ICU RN- 0.9 days, MSP RN- 0.9 nights, BC- NO OPENINGS, Surgical Services- 0.8 RN, ED- NO OPENINGS, 1.0 CRNA (nurse anesthetist). Total NAC openings- 0.9FTE, Total RN openings- 2.6FTE.
- ED/Inpatient experience- Recruitment has begun for the Patient Experience Council. Several frontline staff have expressed interest. The first meeting will be scheduled in February, and the new Supervisor will be co-chair. The Charter is complete. Eric will be sending communication to staff, and we will attend a staff meeting to communicate expectations.
- We currently have 3 Health Sciences students working at nurse techs. The job shadow program has been successful thus far. Students are shadowing in many departments throughout the hospital: DI, nursing, EVS, Culinary, Rehab, lab, etc.

- We are coordinating a Palliative care consult service for inpatients. D'Arcy Kaaua is certified in Palliative Care. Palliative Care is a bridge between chronic care and hospice. This new program is part of our Avoidable Days strategic initiative and one of the suggestions from the Quality Organizations assessment we had last year. This service will allow the patients to be managed at home by palliative care staff and avoid frequent hospitalizations by tighter control over symptom management and pain control, therefore reducing readmissions and lower mortality rates. We have a kickoff meeting this month.

Voice of the patient:

Emergency Department:

2026-01-18 The person who checked me in at the front desk was amazing. She was very kind and took time with me in a state of emergency. She even called me the next day because she wanted to let me know I had medical insurance that I thought had expired in December. She went above and beyond, and she made me feel safe. I believe her name was Pamela.

2026-01-17 overall an incredible experience at mason general. They took amazing care of me, and everybody was extremely friendly. the only emergency room I ever want to be in

2026-01-14 Registration was okay and timely The wait time was unacceptable waited 3 hours in the waiting room and before not being seen as multiple times how long it would be and it was always put off finally just walked over to the clinic and they got me in in 10 minutes The urgency in emergency was not recognized in this case and in other cases of the other people waiting in the waiting room d e r needs to communicate with the clinic and when they can't get people in in an acceptable manner they need to be referred to over to the clinic to get them in soon.

Inpatient:

2026-01-06 Mm-hmm. I thought the care was outstanding. There's a doctor in particular that I would, can, recognize a particular doctor. Okay. Doctor Weston. He went over and beyond he got a hold of my on colleges over at Kaiser. He talked to my family practice doctor he just got the whole big picture. He addresses each individual thing that was wrong as a, as a separate kind of a thing and addresses it and, and they got, they got to the root of the problem. I had had Diara for sixteen weeks and they had never gotten to the bottom of the problem literally and he, you know he just did all the right things, found out what it was and it ended up being see this and, and he said there's only one basically one medication that will kill it and, and he did that and within two days everything was trying to turn around I mean it was just like. Like a miracle you know. And he just, he just went over and beyond there were several others. I can't think of any that weren't wonderful, but he was a standout because he, that was the big, big problem, that he got to the bottom of. But everybody was just really, really good, very caring and you know I just can't see enough of it they worked and they worked as a team. That's one thing that they were all informed of things and they met on. I was told that they met patients regularly and discussed and I liked how they came in when they changed ships and stuff. They'd come in and say these will be you know, I'm leaving now and these will be your new, you know, nurses or your new this is or that's or whatever and yeah, it, yeah, it was just really good

2026-01-08 The nurses were very outstanding. They were kind during the entire stay and understanding my situation. There's nothing that stands out as needing improvement from my perspective. \*

2025-12-16 The nursing care during my hospital stay was exceptional. The nurses were friendly, made me feel comfortable, and listened to what I had to say